



Working Field Operations Manager

HVAC • Plumbing • Refrigeration

Kooler Group – Yorkton, SK

\$48.00-\$50.00/hour | Full-Time | Company Vehicle

Lead from the Front.

At Kooler Group, we believe the best leaders don't manage from behind a desk—they're out in the field, coaching, solving problems, and helping their team succeed.

We're looking for a **Working Field Operations Manager** who is an experienced Journeyperson ready to take the next step in their career. This is a leadership role where you'll spend time supporting technicians, assisting with complex jobs, ensuring quality workmanship, and helping our field operations run smoothly. If you enjoy mentoring others, solving challenges, and making a positive impact every day, we'd love to meet you.

What You'll Do

- Lead and mentor our HVAC, plumbing, and refrigeration technicians.
- Assist technicians with complex service calls and installations.
- Ensure work is completed safely, efficiently, and to company standards.
- Support dispatch by helping prioritize workflow and emergency service.
- Conduct quality control inspections and reduce callbacks.
- Handle customer concerns with professionalism and care.
- Promote a strong safety culture and ensure compliance with company policies.
- Work closely with office staff to improve communication and customer experience.
- Jump into the field when needed to support the team during busy periods.

What We're Looking For

- Journeyperson Plumber or Journeyperson Refrigeration Mechanic (HVAC).
- Gas ticket preferred.
- Minimum five years of industry experience.
- Previous leadership, supervisory, or mentoring experience is considered a strong asset.
- Excellent troubleshooting and diagnostic skills.
- Strong communication and organizational abilities.
- Valid Class 5 driver's licence with a clean driving record.
- A positive attitude and a commitment to continuous improvement.

What We Offer

- **\$48.00/hour**
- Company vehicle
- Competitive benefits package with RSP match
- Modern tools, technology, and equipment
- A company that values your ideas and leadership

Why Kooler Group?

We're proud to serve Yorkton and surrounding communities with exceptional HVAC, plumbing, and refrigeration services. Our team is built on professionalism, integrity, and having each other's backs. We work hard, celebrate wins together, and believe that great people are the foundation of a great company.

If you're ready to help shape the future of our field team while continuing to use your technical expertise, we'd love to hear from you.

Apply today by sending your resume to jon@koolergroup.ca or drop it off in person at Kooler Group.

Kooler Group

Kooler with a K. Obviously.